STATEMENT

Statement of Marion Okafor

Unit 3B — noise and repairs

Ongoing noise from the apartment above, and the ceiling damage underneath it.

WORKED EXAMPLE — the people, the dates and the amounts in this file are made up. Nothing in it happened.

CONCERNING

Fair Oaks Property Management · The resident of 3B

PREPARED
November 10, 2026

PREPARED BY
Marion Okafor

PERIOD COVERED
March 3, 2026 to September 24, 2026

CONTAINS
28 paragraphs

Statement of Marion Okafor

1. Mar 3, 2026 — item 001
   Noise from the apartment above — bass through the floor, 7:40pm to about 11pm
   See Recording 1

2. Mar 7, 2026 — item 002
   Noise again, 11:10pm to 1:30am
   See Recording 2

3. Mar 11, 2026 — item 003
   Note under the door of 3B asking them to keep it down after 10

4. Apr 2, 2026 — item 005
   Noise, 9:55pm to around midnight
   See Recording 3

5. Apr 9, 2026 — item 006
   Emailed Fair Oaks Property with every date and time so far

6. Apr 14, 2026 — item 007
   Noise, 10:40pm
   See Recording 4

7. Apr 14, 2026 — item 008
   Still going at 11:50pm

8. Apr 16, 2026 — item 026
   Noise — found this going back through the phone, had not written it down at the time

9. Jun 15, 2026 — item 010
   Second letter to Fair Oaks — repairs and noise, asked for a written response

10. Jun 15, 2026 — item 011
    Dropped a copy at the front office and asked them to date-stamp it

11. Jun 27, 2026 — item 012
    Noise, 11:55pm to about 2am

12. Jul 4, 2026 — item 018
    Noise, 1:10am
    See Recording 7

13. Jul 16, 2026 item 013

Called the after-hours line, no answer and no voicemail

14. Jul 22, 2026 item 019

Noise, 10:15pm to around 1am

15. Jul 29, 2026 item 014

Left a voicemail for the property manager

16. Aug 5, 2026 item 015

Party downstairs, noise from 8pm

See Recording 5

17. Aug 5, 2026 item 016

Still going at 11:40pm

See Recording 6

18. Aug 11, 2026 item 017

Emailed the property manager asking who is responsible for the floor between 2B and 3B

19. Aug 19, 2026 item 020

Photographed the crack in the ceiling below the bathroom

See P1

20. Aug 24, 2026 item 021

Noise, 9:30pm

See Recording 8

21. Sep 4, 2026 item 024

Noise, 7pm to 9:30pm

See Recording 9

22. Sep 7, 2026 item 025

Replied to Fair Oaks confirming Sep 15 and asked for it in writing

23. Sep 8, 2026 item 029

Sent the floor plan to the property manager, as promised

24. Sep 11, 2026 item 035

Bass through the floor from 11pm, stopped about 1am

25. Sep 11, 2026 item 033

Hi Fair Oaks Property Management,

On Jun 15, 2026 I wrote to you regarding Ongoing noise from the apartment above, and the ceiling damage underneath it.. I haven't yet received a substantive response.

Could you please confirm receipt and let me know when I can expect a reply? If I haven't heard back within 14 days I will follow up again in writing.

Thanks,
Marion Okafor

26. Sep 20, 2026 item 076

Loud music and stomping again, well past 11. Recorded it on the volume meter app and photographed the hallway twice, before and after it finally stopped.

See P3, P4, P5

27. Sep 24, 2026 item 077

Second quote came back from Ferro Restoration: $640 to repair the ceiling and repaint, once Fair Oaks confirms who is paying for it.

28. No date given item 028

Voicemail recording — cannot tell when it was left

See Recording 10

Signature _____

Printed name _____

Date _____

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Recording 1 · recording-2026-03-03.wav	c2d7c2bb830bd12e7fe7207aeb62e9ac723767d1669eb2d364372c6dd955d43a	Uploaded Sep 11, 4:41 AM EDT
Recording 2 · recording-2026-03-07.wav	3be9f570cdaa10663aa78dae926c388b157a340aeaed4b1d35ac5865c9fb50ad	Uploaded Sep 11, 4:41 AM EDT
Recording 3 · recording-2026-04-02.wav	8fc6f33f69be53ef0883c83026fdc34098e9cb97c3c46ebdb7b016c1fd7e3d27	Uploaded Sep 11, 4:41 AM EDT
Recording 4 · recording-2026-04-14a.wav	c1378bb43f4b631711210c356fbf8135c6c3ca271eb6627e528684ad33ef207a	Uploaded Sep 11, 4:41 AM EDT
Recording 5 · recording-2026-08-05a.wav	d4d1d6ee1aca70ade9a24bfb40f2443a214d144b8d37ccfbd83da26097c589b0	Uploaded Sep 11, 4:41 AM EDT
Recording 6 · recording-2026-08-05b.wav	11c094357e4ab62c4d572312af4bb39c2ee36e233408158e420b6898697f8054	Uploaded Sep 11, 4:41 AM EDT
Recording 7 · recording-2026-07-04.wav	90a7cfa72171ccae58aa08c3e75dce57fc63a776ddb5d8b33626cefa6de43538	Uploaded Sep 11, 4:41 AM EDT
Recording 8 · recording-2026-08-24.wav	eff90b3d8666f04c6c55e756399a04c2a2be6372997ad28396b174a1c26408ea	Uploaded Sep 11, 4:41 AM EDT
Recording 9 · recording-2026-09-04.wav	e3ed327af7b8e3ed50926132472e5a90afb4cc6ec889ccb433c8feb5c972c7fc	Uploaded Sep 11, 4:41 AM EDT
Recording 10 · voicemail-unknown.wav	cbe6f3e3ff3c5ecce14936034ea49c729336d030c03706106b0c725b1ec30522	Uploaded Sep 11, 4:41 AM EDT

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This copy

COVERS	March 3, 2026 to September 24, 2026 · 28 paragraphs
BUILT	November 10, 2026 at 7:00 AM EST

Drawn from the same record as the case file. This document is not a revision of the case file and carries no revision number.