FOR THE OTHER SIDE, A BUSINESS OR A MEDIATOR

What I’m putting to you, and the record behind it

Invoice 88213 — bathroom not finished

WORKED EXAMPLE — the people, the dates and the amounts in this file are made up. Nothing in it happened.

PREPARED FOR
Redgate Bathrooms

FROM
Marion Okafor

ABOUT
Invoice 88213 — bathroom not finished

REFERENCE
INV-88213

THIS DOCUMENT
Built November 16, 2026 · 14 pages · Case 003

In this pack

WHAT THIS IS

This pack is taken from the account holder's own record: their own words, the messages as they were stored, and the files they kept. BuildMyEvidence has added the numbering, the dates and the references — nothing else. It has not written, summarized or changed a word of the record.

WHAT IS NOT IN IT

This pack leaves out the account holder's own costs for this case and the pattern grid. Nothing has been deleted from the case: the full case file carries all of it.

IN THIS PACK

The entries 3
Each entry with the date it happened and the date it was written down.

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Every message with the person this pack is for, in order, in full.

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The documents the case rests on.

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The money both ways, as the account holder entered it.

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How this file was made, and the fingerprint of each file in it.

Drawn from the same record as the case file. This document is not a revision of the case file and carries no revision number.

The entries

Each entry as the record holds it, in date order. The first date is when it happened; the second is when it was written down, which BuildMyEvidence stamps and never changes.

ITEM 003
RECORDED BY THE ACCOUNT HOLDER

HAPPENED · July 1, 2026 · 6:20 PM
WRITTEN DOWN · July 1, 2026

Photographed the unfinished tiling

ITEM 004
FROM THE ACCOUNT HOLDER

HAPPENED · July 3, 2026 · 10:00 AM
WRITTEN DOWN · July 3, 2026

Called and asked when they were coming back

ITEM 008
RECORDED BY THE ACCOUNT HOLDER

HAPPENED · September 13, 2026 · 3:20 PM
WRITTEN DOWN · September 27, 2026

Tile edge by the door is still ungrouted.
ATTACHED · P1 · Tile edge left ungrouted by the door

ITEM 009
RECORDED BY THE ACCOUNT HOLDER

HAPPENED · September 19, 2026 · 9:05 AM
WRITTEN DOWN · September 27, 2026

The vanity light fitting still hasn’t been put in.
ATTACHED · P2 · Vanity light fitting still not installed

ITEM 010
RECORDED BY THE ACCOUNT HOLDER

HAPPENED · September 24, 2026 · 11:00 AM
WRITTEN DOWN · September 27, 2026

Gap where the shower screen should seal to the tile.
ATTACHED · P3 · Gap where the shower screen should seal

ITEM 007
RECORDED BY THE ACCOUNT HOLDER

HAPPENED · No date given
WRITTEN DOWN · September 6, 2026

Receipt is somewhere in the kitchen drawer

The correspondence

Every message between the account holder and the other side that is on the record, both ways, in the order it happened, with the words it was stored with. Where a message was forwarded in, the account holder's forwarding note is left out, and an earlier message it quotes is noted rather than printed again. Messages that had nothing back are included: the silence is part of the record.

001 · EMAIL · ACCOUNT HOLDER -> REDGATE BATHROOMS
Tue, Jun 2, 2026 · 9:15 AM

No subject line

ANSWERED IN 12 DAYS

Booked the work and paid the deposit

002 · TEXT MESSAGE · REDGATE BATHROOMS -> ACCOUNT HOLDER
Sun, Jun 14, 2026 · 5:40 PM

“"Team will be there Monday""”

ANSWERED IN 5 WEEKS
12 DAYS AFTER THE ACCOUNT HOLDER’S

"Team will be there Monday"

005 · EMAIL · ACCOUNT HOLDER -> REDGATE BATHROOMS
Mon, Jul 20, 2026 · 8:40 AM

No subject line

NO REPLY IN 17 WEEKS
5 WEEKS AFTER THEIRS

Emailed asking for a date in writing

006 · LETTER · ACCOUNT HOLDER -> REDGATE BATHROOMS
Tue, Aug 18, 2026 · 9:00 AM

Letter asking for the work to be finished or the balance returned

NO REPLY IN 13 WEEKS

Letter asking for the work to be finished or the balance returned

Nothing has come from them since Jun 14, 2026. 2 of the account holder’s messages have never been answered — “Letter asking for the work to be finished or the balance returned” on Aug 18, 2026 and “No subject line” on Jul 20, 2026.

Nothing from the other side reached this case after it. They may have replied to another address or by phone.

The documents this case rests on

These are the documents the account holder has marked as setting out the rules, terms or permissions this case turns on. Each has its own appendix at the back of this file, which says whether a copy was supplied and shows it where one can be shown. Where the account holder has quoted from a document, the quote is shown in their words or as they copied it; it has not been checked against the original by BuildMyEvidence.

K1 · APPENDIX K1

Invoice 88213 — Redgate Bathrooms

Issued

July 20, 2026 — date given by the account holder

Issued by

Redgate Bathrooms

Added to the record

September 27, 2026

invoice-88213.pdf

2 KB · 54cc7c07c232cad7c5abb91647f30e32fbb59d2a5e3c3274493198883b222660

The quote

Vanity light fitting supplied and installed; shower screen sealed to floor and wall tile on all edges; grout finished throughout.

Entries that involve it

Item 003 · Item 006

Items the account holder answered yes to "Is this about this document?". A pattern's count elsewhere in this file counts occasions in that pattern, whether or not each was answered.

Attachments

The key documents above, one appendix each. Where a copy was supplied it is shown here if it can be, and carries its own checksum so a reader holding a copy of their own can check it is the same file.

APPENDIX K1 · INVOICE 88213 — REDGATE BATHROOMS

invoice-88213.pdf

2 KB · 54cc7c07c232cad7c5abb91647f30e32fbb59d2a5e3c3274493198883b222660

Appendix K1 is reproduced in full on the pages that follow, from a copy made for this file: the content of its pages, without the document's own properties (who made it, with what, and when) or notes added on top of its pages.

The money

Every amount the account holder recorded against this case, on two sides: what the account holder is asking them to pay, and what they are asking the account holder to pay. Each side is added up on its own. Where the account holder gave a number and a rate, the two are multiplied and the working is printed beside the figure.

THE ACCOUNT HOLDER IS ASKING THEM TO PAY

Asked for Item 010 · P3, page 11	$850.00
Paid to the account holder so far None recorded	$0.00
Not paid yet	**$850.00**

THEY ARE ASKING THE ACCOUNT HOLDER TO PAY

Asked for None recorded	$0.00
Paid by the account holder so far None recorded	$0.00
Not paid yet	**$0.00**

The two sides are kept apart. One is never taken off the other.

Figures entered by the account holder, with any working shown — see page 13.

WHAT EACH FIGURE RESTS ON

1 of the 1 amount sits on an entry with a document attached.

Every amount, in date order

ITEM	DATE	WHAT IT WAS	WHICH	AMOUNT
010	September 24, 2026	Refund for the unfinished portion of the bathroom job (vanity light, shower seal, grout) due September 10, 2026 P3, page 11	Account holder asking	$850.00

Not paid yet — the account holder is asking them to pay	$850.00
Not paid yet — they are asking the account holder to pay	$0.00

These figures were entered by the account holder and added together. They have not been verified. The two sides are kept apart. This page does not say who is right.

Each line above whose entry is printed in this file leads to it in the chronology, and from there to whatever that entry carries, by the page numbers shown. Pages run straight through this file, attachments included.

Appendix P — photographs

The photographs, screenshots and documents attached to the entries in this pack, numbered as in the case file, with any caption the account holder gave. Nothing is cropped, retouched or re-ordered.

JPEG photos are checked for location data on the way in — added by hand or attached to an email. A file that was not checked says so beside it.

NO.	PHOTOGRAPH	PAGE
P1	Tile edge left ungrouted by the door item 008 · Sep 13, 2026, 3:20 PM	10
P2	Vanity light fitting still not installed item 009 · Sep 19, 2026, 9:05 AM	10
P3	Gap where the shower screen should seal item 010 · Sep 24, 2026, 11:00 AM	11

THE OTHER APPENDICES

K	The documents this case rests on	6

Pages are numbered straight through, attachments included, so any page in this bundle can be cited by its number alone.

P1 · ITEM 008



Tile edge left ungrouted by the door

WHEN IT HAPPENED	Sep 13, 2026, 3:20 PM
THE FILE'S DATE	nothing recorded inside this file
WHEN YOU FILED IT	Uploaded Sep 27, 8:40 AM EDT
THE FILE	invoice-bath-1.jpg · No location found

The image above is a copy made for reading, not the file itself. The file is kept in the record, and the fingerprint taken when it reached us is printed with this document, so a copy of it can be checked.

P2 · ITEM 009

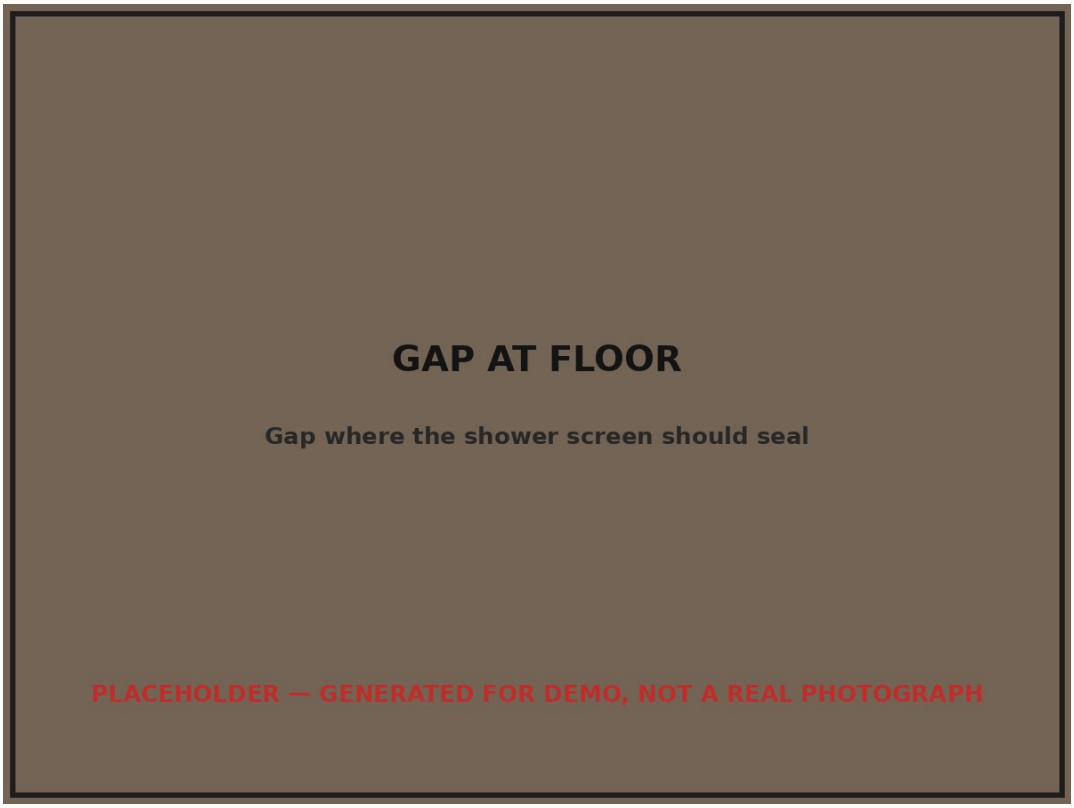


Vanity light fitting still not installed

WHEN IT HAPPENED	Sep 19, 2026, 9:05 AM
THE FILE'S DATE	nothing recorded inside this file
WHEN YOU FILED IT	Uploaded Sep 27, 8:40 AM EDT
THE FILE	invoice-bath-2.jpg · No location found

The image above is a copy made for reading, not the file itself. The file is kept in the record, and the fingerprint taken when it reached us is printed with this document, so a copy of it can be checked.

P3 · ITEM 010



Gap where the shower screen should seal

WHEN IT HAPPENED	Sep 24, 2026, 11:00 AM
THE FILE'S DATE	nothing recorded inside this file
WHEN YOU FILED IT	Uploaded Sep 27, 8:40 AM EDT
THE FILE	invoice-bath-3.jpg · No location found

The image above is a copy made for reading, not the file itself. The file is kept in the record, and the fingerprint taken when it reached us is printed with this document, so a copy of it can be checked.

How this file was made

This file was assembled by BuildMyEvidence from a record kept by the account holder as events occurred. It is set out here so that anyone relying on it can see how it was made, and where its limits are.

TWO DATES	Every entry carries the date the account holder says it happened, which they set and can correct, and the date it was written down, which the application set and which cannot be altered by anyone, including BuildMyEvidence. Where a date was taken from a message or a file rather than typed, the entry says so.
FILES	Each attached photograph and document was fingerprinted (SHA-256) when it reached BuildMyEvidence — in the account holder's own browser, before it left their device, for a file they added; on arrival, for a file attached to an email. The fingerprints are printed below and beside the files at the appendices. A file altered afterwards would no longer match.
PHOTOGRAPHS	Where a JPEG photograph carried location data, it was removed on the way in, before the fingerprint was taken; other files were not inspected for it. What was found is stated beside each file. Where a file carries its own date inside it, that date is shown beside it.
DOCUMENTS	Where a PDF is reproduced, its pages were copied into this file without the document's own properties (who made it, with what and when), notes added on top of its pages, or the metadata inside any photograph in it. How much of each document is reproduced is stated beside it.
PAGES	Numbered straight through, attachments included, so any page in this file can be cited by its number alone.
AMOUNTS	Held and added in whole cents, so no total has been rounded. Where a figure is a number multiplied by a rate, it was rounded to the nearest cent once, and both numbers are printed beside it.

How to check a file

A matching fingerprint shows a file has not changed since it reached us. It cannot show anything about the file before that — a phone often hands over its own copy of a photo rather than the one the camera made.

It also says nothing about whether this document is complete, and nothing about whether what the account holder wrote is accurate. It is a check on the bytes of the attached files, and only that.

This document cannot carry its own fingerprint — a file cannot contain a number worked out from itself. To check the document, ask the person who sent it for the fingerprint their copy shows, and compare the two lists below line by line.

1. Take any file supplied with this document.
2. Run shasum -a 256 on it, or use any SHA-256 tool.
3. Compare the result with the fingerprint listed against that file below.
4. If they match, that file has not changed since it was fingerprinted, on the date shown.

FILE	FINGERPRINT (SHA-256)	ARRIVED
Plate 1 · invoice-bath-1.jpg	515a70ce7352d87dacf1b60a47baad7e4b005fb48e4606a335f168c2adf3a04f	Uploaded Sep 27, 8:40 AM EDT

FILE	FINGERPRINT (SHA-256)	ARRIVED
Plate 2 · invoice-bath-2.jpg	38d6a4b9c9362b3478ee04829b481be67eb74cdfef0168b764faf3a9e982e1a0	Uploaded Sep 27, 8:40 AM EDT
Plate 3 · invoice-bath-3.jpg	fb7fd4c6004adcec2d8b7d49b44bee001111253deb332551625bb085cbbb5abc	Uploaded Sep 27, 8:40 AM EDT

A fingerprint shows a file has not changed since it reached us. It cannot speak to anything before that.

Check this file

A downloaded copy of this file carries its check code here. This copy has none.

WHAT BUILDMYEVIDENCE HAS NOT DONE

It has not checked any statement against any document, nor any figure against any account. It has applied no interest, calculated no penalty or late fee, and expressed no view on whether any amount is recoverable or any account of events is correct. It has given no advice. Every word and every figure in this file was entered by the account holder; BuildMyEvidence has recorded them, added and subtracted the amounts, and set them out in order.

This copy

COVERS	10 entries · 3 files
BUILT	November 10, 2026 at 7:00 AM EST

Drawn from the same record as the case file. This document is not a revision of the case file and carries no revision number.