THE CORRESPONDENCE

Unit 3B — noise and repairs

Ongoing noise from the apartment above, and the ceiling damage underneath it.

WORKED EXAMPLE — the people, the dates and the amounts in this file are made up. Nothing in it happened.

CONCERNING

Fair Oaks Property Management · The resident of 3B

PREPARED
November 10, 2026

PREPARED BY
Marion Okafor

PERIOD COVERED
March 3, 2026 to September 24, 2026

CONTAINS
11 messages

What is in this file

The correspondence 3
Every message both ways, in order, in full.

Nothing in this file was written by BuildMyEvidence. Every entry is the account holder's own words. Every other line is counted from those entries.

The record in this file was written by the account holder. BuildMyEvidence added the structure, the numbering, the dates and the counts, and wrote none of the content.

Every date shows two things: when the account holder says it happened, and when it was written down. Where those are far apart, the file says so on the entry itself. An entry with no date is held out of the chronology and marked "date not stated" — it is never filed under the day it was uploaded.

This document does not say what happened. It does not characterize anyone, and it does not ask for anything. Those are the account holder's to say, in their own words, somewhere other than here.

JPEG photos are checked for location data on the way in — added by hand or attached to an email. A file that was not checked says so beside it. What was found is shown beside each file.

Drawn from the same record as the case file. This document is not a revision of the case file and carries no revision number.

The correspondence

Every message between the account holder and the other side that is on the record, both ways, in the order it happened, with the words it was stored with. Where a message was forwarded in, the account holder's forwarding note is left out, and an earlier message it quotes is noted rather than printed again. Messages that had nothing back are included: the silence is part of the record.

003 · LETTER · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT
Wed, Mar 11, 2026

Note under the door of 3B asking them to keep it down after 10

ANSWERED IN 7 DAYS

Note under the door of 3B asking them to keep it down after 10

006 · EMAIL · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT
Thu, Apr 9, 2026 · 10:30 AM

No subject line

ANSWERED IN 12 DAYS
3 WEEKS AFTER THEIRS

Emailed Fair Oaks Property with every date and time so far

009 · EMAIL · FAIR OAKS PROPERTY MANAGEMENT -> ACCOUNT HOLDER
Tue, Apr 21, 2026 · 4:05 PM

No subject line

ANSWERED IN 8 WEEKS
12 DAYS AFTER THE ACCOUNT HOLDER'S

"We have passed this to the resident and asked them to be considerate."

010 · LETTER · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT · 1 PICTURE
Mon, Jun 15, 2026 · 9:00 AM

Second letter to Fair Oaks — repairs and noise, asked for a written response

ANSWERED IN 11 WEEKS
8 WEEKS AFTER THEIRS

Second letter to Fair Oaks — repairs and noise, asked for a written response

ATTACHED
Signed lease (paper) · Kept by the account holder, not attached

017 · EMAIL · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT
Tue, Aug 11, 2026 · 12:00 PM

No subject line

ANSWERED IN 3 WEEKS

Emailed the property manager asking who is responsible for the floor between 2B and 3B

022 · TEXT MESSAGE · FAIR OAKS PROPERTY MANAGEMENT +1 -> ACCOUNT HOLDER

Mon, Aug 31, 2026 · 11:05 AM

“"we'll keep it down after 11""”

ANSWERED IN 7 DAYS
3 WEEKS AFTER THE ACCOUNT HOLDER’S

"we'll keep it down after 11"

078 · LETTER · THEM -> ACCOUNT HOLDER

Wed, Sep 2, 2026

Letter from Fair Oaks — inspection booked for Sep 15

ANSWERED IN 5 DAYS

Letter from Fair Oaks — inspection booked for Sep 15

025 · EMAIL · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT +1

Mon, Sep 7, 2026 · 2:45 PM

No subject line

NO REPLY IN 9 WEEKS
5 DAYS AFTER THEIRS

Replied to Fair Oaks confirming Sep 15 and asked for it in writing

029 · EMAIL · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT +1

Tue, Sep 8, 2026 · 10:05 AM

No subject line

NO REPLY IN 9 WEEKS

Sent the floor plan to the property manager, as promised

033 · LETTER · ACCOUNT HOLDER -> FAIR OAKS PROPERTY MANAGEMENT

Fri, Sep 11, 2026

On Jun 15, 2026 I wrote to you regarding Ongoing noise from the apartment above, and the ceiling damage underneath it.. I haven't yet...

NO REPLY IN 9 WEEKS

Hi Fair Oaks Property Management,

On Jun 15, 2026 I wrote to you regarding Ongoing noise from the apartment above, and the ceiling damage underneath it.. I haven't yet received a substantive response.

Could you please confirm receipt and let me know when I can expect a reply? If I haven't heard back within 14 days I will follow up again in writing.

Thanks,
Marion Okafor

027 · TEXT MESSAGE · FAIR OAKS PROPERTY MANAGEMENT +1 -> ACCOUNT HOLDER · 1 PICTURE

No date given

“Screenshot of a text — no date visible anywhere in the image”

NO DATE GIVEN — NOT MEASURED

Screenshot of a text — no date visible anywhere in the image

ATTACHED

P2 · screenshot-text.png · Uploaded Sep 11, 4:41 AM

Nothing has come from them since Sep 2, 2026. 3 of the account holder’s messages have never been answered — “On Jun 15, 2026 I wrote to you regarding Ongoing noise from the apartment above, and the ceiling damage underneath it.. I haven't yet...” on Sep 11, 2026, “No subject line” on Sep 8, 2026 and 1 more.

Nothing from the other side reached this case after it. They may have replied to another address or by phone.