THE CHRONOLOGY

# Unit 3B — noise and repairs

Ongoing noise from the apartment above, and the ceiling damage underneath it.

**WORKED EXAMPLE — the people, the dates and the amounts in this file are made up. Nothing in it happened.**

CONCERNING

Fair Oaks Property Management · The resident of 3B

PREPARED
November 10, 2026

PREPARED BY
Marion Okafor

PERIOD COVERED
March 3, 2026 to September 24, 2026

CONTAINS
33 items

# What is in this file

The chronology 3
One line per entry: when, what, and what it rests on.

*Nothing in this file was written by BuildMyEvidence. Every entry is the account holder's own words. Every other line is counted from those entries.*

The record in this file was written by the account holder. BuildMyEvidence added the structure, the numbering, the dates and the counts, and wrote none of the content.

Every date shows two things: when the account holder says it happened, and when it was written down. Where those are far apart, the file says so on the entry itself. An entry with no date is held out of the chronology and marked "date not stated" — it is never filed under the day it was uploaded.

This document does not say what happened. It does not characterize anyone, and it does not ask for anything. Those are the account holder's to say, in their own words, somewhere other than here.

JPEG photos are checked for location data on the way in — added by hand or attached to an email. A file that was not checked says so beside it. What was found is shown beside each file.

Drawn from the same record as the case file. This document is not a revision of the case file and carries no revision number.

# The chronology

*One line per entry on the record, in the order it happened. What happened is a run of the account holder's own words, or a message's own subject. What it rests on names the files and messages behind each line, by the numbers the case file uses.*

| DATE | WHAT HAPPENED | WHAT IT RESTS ON |
|---|---|---|
| 001<br>Mar 3, 2026<br>7:40 PM | Recorded by the account holder: "Noise from the apartment above — bass through the floor, 7:40pm to about 11pm" | Recording 1 |
| 002<br>Mar 7, 2026<br>11:10 PM | Recorded by the account holder: "Noise again, 11:10pm to 1:30am" | Recording 2 |
| 003<br>Mar 11, 2026 | The account holder sent a letter: "Note under the door of 3B asking them to keep it down after 10" | The account holder's own account |
| 004<br>Mar 18, 2026<br>8:15 AM | From their side: "Front office called back — said they would "have a word"" | The account holder's own account |
| 005<br>Apr 2, 2026<br>9:55 PM | Recorded by the account holder: "Noise, 9:55pm to around midnight" | Recording 3 |
| 006<br>Apr 9, 2026<br>10:30 AM | The account holder sent an email: "Emailed Fair Oaks Property with every date and time so far" | The account holder's own account |
| 007<br>Apr 14, 2026<br>10:40 PM | Recorded by the account holder: "Noise, 10:40pm" | Recording 4 |
| 008<br>Apr 14, 2026<br>11:50 PM | Recorded by the account holder: "Still going at 11:50pm" | The account holder's own account |
| 026<br>Apr 16, 2026<br>10:50 PM | Recorded by the account holder: "Noise — found this going back through the phone, had not written it down at the time" | The account holder's own account |
| 009<br>Apr 21, 2026<br>4:05 PM | They sent an email: ""We have passed this to the resident and asked them to be considerate."" | The account holder's own account |
| 010<br>Jun 15, 2026<br>9:00 AM | The account holder sent a letter: "Second letter to Fair Oaks — repairs and noise, asked for a written response" | Signed lease (paper) (kept by the account holder, not attached) |
| 011<br>Jun 15, 2026<br>2:20 PM | From the account holder: "Dropped a copy at the front office and asked them to date-stamp it" | The account holder's own account |
| 012<br>Jun 27, 2026<br>11:55 PM | Recorded by the account holder: "Noise, 11:55pm to about 2am" | The account holder's own account |

| DATE | WHAT HAPPENED | WHAT IT RESTS ON |
|---|---|---|
| 018<br>Jul 4, 2026<br>1:10 AM | Recorded by the account holder: “Noise, 1:10am” | Recording 7 |
| 013<br>Jul 16, 2026<br>6:30 PM | From the account holder: “Called the after-hours line, no answer and no voicemail” | The account holder’s own account |
| 019<br>Jul 22, 2026<br>10:15 PM | Recorded by the account holder: “Noise, 10:15pm to around 1am” | The account holder’s own account |
| 014<br>Jul 29, 2026 | From the account holder: “Left a voicemail for the property manager” | The account holder’s own account |
| 015<br>Aug 5, 2026<br>8:10 PM | Recorded by the account holder: “Party downstairs, noise from 8pm” | Recording 5 |
| 016<br>Aug 5, 2026<br>11:40 PM | Recorded by the account holder: “Still going at 11:40pm” | Recording 6 |
| 017<br>Aug 11, 2026<br>12:00 PM (noon) | The account holder sent an email: “Emailed the property manager asking who is responsible for the floor between 2B and 3B” | The account holder’s own account |
| 020<br>Aug 19, 2026 | Recorded by the account holder: “Photographed the crack in the ceiling below the bathroom” | P1 |
| 021<br>Aug 24, 2026<br>9:30 PM | Recorded by the account holder: “Noise, 9:30pm” | Recording 8 |
| 022<br>Aug 31, 2026<br>11:05 AM | They sent a message: “"we'll keep it down after 11"” | The message itself |
| 078<br>Sep 2, 2026 | They sent a letter: “Letter from Fair Oaks — inspection booked for Sep 15” | The account holder’s own account |
| 024<br>Sep 4, 2026<br>7:00 PM | Recorded by the account holder: “Noise, 7pm to 9:30pm” | Recording 9 |
| 025<br>Sep 7, 2026<br>2:45 PM | The account holder sent an email: “Replied to Fair Oaks confirming Sep 15 and asked for it in writing” | The account holder’s own account |
| 029<br>Sep 8, 2026<br>10:05 AM | The account holder sent an email: “Sent the floor plan to the property manager, as promised” | The account holder’s own account |
| 035<br>Sep 11, 2026<br>8:21 PM | Recorded by the account holder: “Bass through the floor from 11pm, stopped about 1am” | The account holder’s own account |

| DATE | WHAT HAPPENED | WHAT IT RESTS ON |
|---|---|---|
| 033<br>Sep 11, 2026 | The account holder sent a letter: “Hi Fair Oaks Property Management,” | The account holder’s own account |
| 076<br>Sep 20, 2026<br>11:42 PM | Recorded by the account holder: “Loud music and stomping again, well past 11. Recorded it on the volume meter app and photographed the…” | P5, P3, P4 |
| 077<br>Sep 24, 2026 | Recorded by the account holder: “Second quote came back from Ferro Restoration: $640 to repair the ceiling and repaint, once Fair Oaks confirms…” | The account holder’s own account |

NO DATE GIVEN

| DATE | WHAT HAPPENED | WHAT IT RESTS ON |
|---|---|---|
| 027<br>No date given | They sent a message: “Screenshot of a text — no date visible anywhere in the image” | The message itself, P2 |
| 028<br>No date given | Recorded by the account holder: “Voicemail recording — cannot tell when it was left” | Recording 10 |

*A line here is the opening of an entry, not the whole of it. Each entry is printed in the case file with its files.*