

Unit 3B — noise and repairs

Ongoing noise from the apartment above, and the ceiling damage underneath it.

WORKED EXAMPLE — the people, the dates and the amounts in this file are made up. Nothing in it happened.

PREPARED

Sep 20, 2026

PREPARED BY

Marion Okafor

CONTAINS

31 entries · 2 plates · 10 recordings · 2 documents not attached

REVISION

3

PERIOD COVERED

Mar 3, 2026 to Sep 11, 2026

PREPARED FOR

Prepared for the other side.

What is in this file

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Nothing in this file was written by BuildMyEvidence. Every entry is the account holder's own words. Every other line is counted from those entries.

The record in this file was written by the account holder. buildmyevidence added the structure, the numbering, the dates and the counts, and wrote none of the content.

Every date shows two things: when the account holder says it happened, and when it was written down. Where those are far apart, the file says so on the entry itself. An entry with no date is held out of the chronology and marked "date not stated" — it is never filed under the day it was uploaded.

This document does not say what happened. It does not characterize anyone, and it does not ask for anything. Those are the account holder's to say, in their own words, somewhere other than here.

Photographs are checked for location data on the way in, one file at a time, and the result is shown beside each file. We only check photos for location data on the way in. Files that arrived another way were not checked.

Revision 3 — the revision number counts changes to the record, not the number of times this file has been produced.

The register

Every entry in the order it happened, with the number it was given when it was written down. The numbers do not run in order down the page, because nothing has been renumbered.

ITEM	THEIR SIDE	YOUR SIDE
MARCH 2026		
001 Mar 3 7:40pm RECORDED	Noise from the apartment above — bass through the floor, 7:40pm to about 11pm you recorded this • RECORDED • from the file • Recording 1	
002 Mar 7 11:10pm RECORDED	Noise again, 11:10pm to 1:30am you recorded this • RECORDED • from the file • Recording 2	
003 Mar 11 no time given LETTER		Note under the door of 3B asking them to keep it down after 10 you sent this • LETTER • you said
004 Mar 18 8:15am logged 2:30pm SPOKE	Front office called back — said they would "have a word" they sent this • SPOKE • you said	
APRIL 2026		
005 Apr 2 9:55pm RECORDED	Noise, 9:55pm to around midnight you recorded this • RECORDED • from the file • Recording 3	
006 Apr 9 10:30am EMAIL		Emailed Fair Oaks Property with every date and time so far you sent this • EMAIL • you said
007 Apr 14 10:40pm RECORDED	Noise, 10:40pm you recorded this • RECORDED • from the file • Recording 4	
008 Apr 14 11:50pm RECORDED	Still going at 11:50pm you recorded this • RECORDED • from the file	
026 Apr 16 10:50pm logged Sep 2 — 20 weeks later RECORDED	Noise — found this going back through the phone, had not written it down at the time you recorded this • RECORDED • you said	
009 Apr 21 4:05pm EMAIL	"We have passed this to the resident and asked them to be considerate." they sent this • EMAIL • from the file	
JUNE 2026		

010Jun 15
9:00am
LETTER**Second letter to Fair Oaks — repairs and noise, asked for a written response**

you sent this • LETTER • you said • a document not attached

011Jun 15
2:20pm
logged Jun 16
NOTE**Dropped a copy at the front office and asked them to date-stamp it**

you sent this • NOTE • you said

012Jun 27
11:55pm
RECORDED**Noise, 11:55pm to about 2am**

you recorded this • RECORDED • from the file

JULY 2026**018**Jul 4
1:10am
RECORDED**Noise, 1:10am**

you recorded this • RECORDED • from the file • Recording 7

013Jul 16
6:30pm
logged Jul 17
SPOKE**Called the after-hours line, no answer and no voicemail**

you sent this • SPOKE • you said

019Jul 22
10:15pm
RECORDED**Noise, 10:15pm to around 1am**

you recorded this • RECORDED • from the file

014Jul 29
no time given
SPOKE**Left a voicemail for the property manager**

you sent this • SPOKE • you said

AUGUST 2026**015**Aug 5
8:10pm
RECORDED**Party downstairs, noise from 8pm**

you recorded this • RECORDED • from the file • Recording 5

016Aug 5
11:40pm
RECORDED**Still going at 11:40pm**

you recorded this • RECORDED • from the file • Recording 6

017Aug 11
12:00pm
EMAIL**Emailed the property manager asking who is responsible for the floor between 2B and 3B**

you sent this • EMAIL • you said

020Aug 19
no time given
PHOTO**Photographed the crack in the ceiling below the bathroom**

you recorded this • PHOTO • from the file • Plate 1

021Aug 24
9:30pm
RECORDED**Noise, 9:30pm**

you recorded this • RECORDED • from the file • Recording 8

022Aug 31
11:05am
TEXT**"we'll keep it down after 11"**

they sent this • TEXT • from the file

SEPTEMBER 2026

023 Sep 2 9:20am LETTER	<i>Item 023 — withdrawn by the account holder on Sep 11.</i>	
024 Sep 4 7:00pm RECORDED	Noise, 7pm to 9:30pm you recorded this • RECORDED • from the file • Recording 9	
025 Sep 7 2:45pm EMAIL		Replied to Fair Oaks confirming Sep 15 and asked for it in writing you sent this • EMAIL • you said
029 Sep 8 10:05am EMAIL		Sent the floor plan to the property manager, as promised you sent this • EMAIL • you said
035 Sep 11 8:21pm	Bass through the floor from 11pm, stopped about 1am you recorded this • logged at the time	
033 Sep 11 no time given LETTER		Hi Fair Oaks Property Management, On Jun 15, 2026 I wrote to you regarding Ongoing noise from the apartment above, and the ceiling damage underneath it.. I haven't yet received a substantive response. Could you please confirm receipt and let me know when I can expect a reply? If I haven't heard back within 14 days I will follow up again in writing. Thanks, Marion Okafor you sent this • LETTER • you said

Entries with no date recorded

These are held out of the chronology above because no date was recorded for them. They are not filed under the day they were uploaded.

027 date not stated logged Sep 5 TEXT	Screenshot of a text — no date visible anywhere in the image they sent this • TEXT • no date given • Plate 2	
028 date not stated logged Sep 6 RECORDED	Voicemail recording — cannot tell when it was left you recorded this • RECORDED • no date given • Recording 10	

Plates

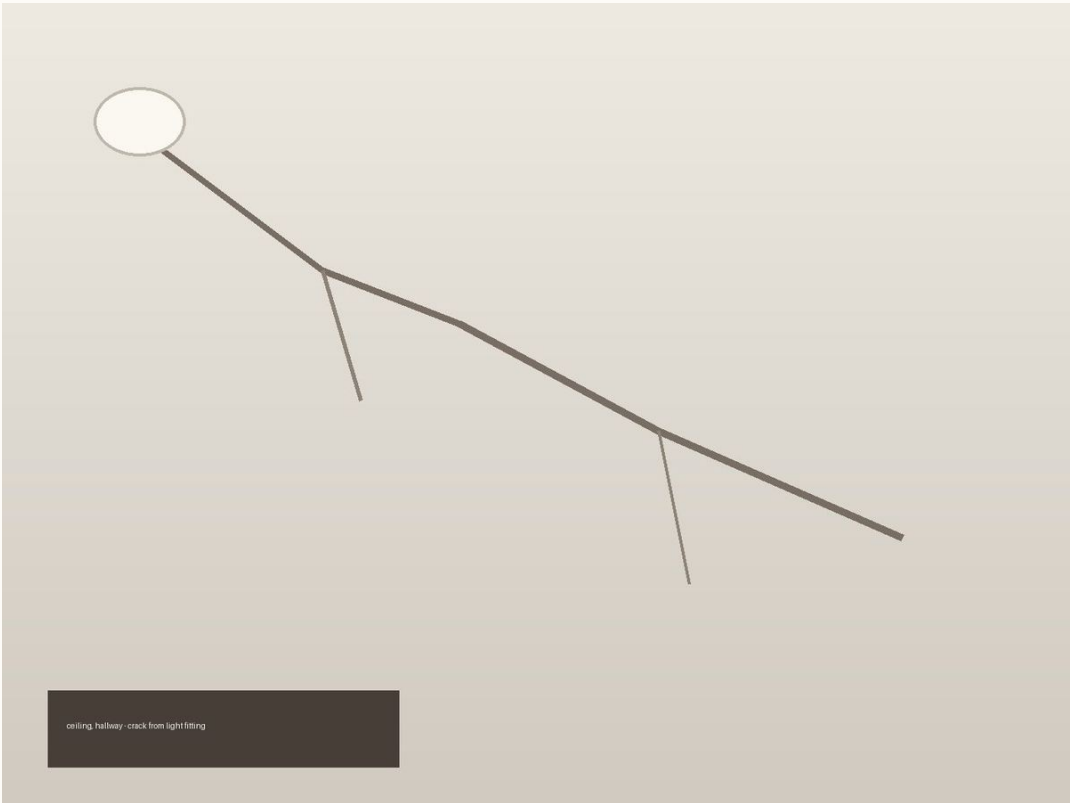
Images, screenshots and documents, numbered in the order of the entries they belong to. This is the same list, in the same order, with the same numbers, as the one on screen.

We only check photos for location data on the way in. Files that arrived another way were not checked.

Plate 1 • ceiling-crack.jpg • item 020
The crack runs from the light fitting to the far wall. A hand for scale.
Taken Aug 19 • Uploaded Sep 11, 4:41am EDT • Location removed

Plate 2 • screenshot-text.png • item 027
Uploaded Sep 11, 4:41am EDT • No location found

PLATE 1 • ITEM 020

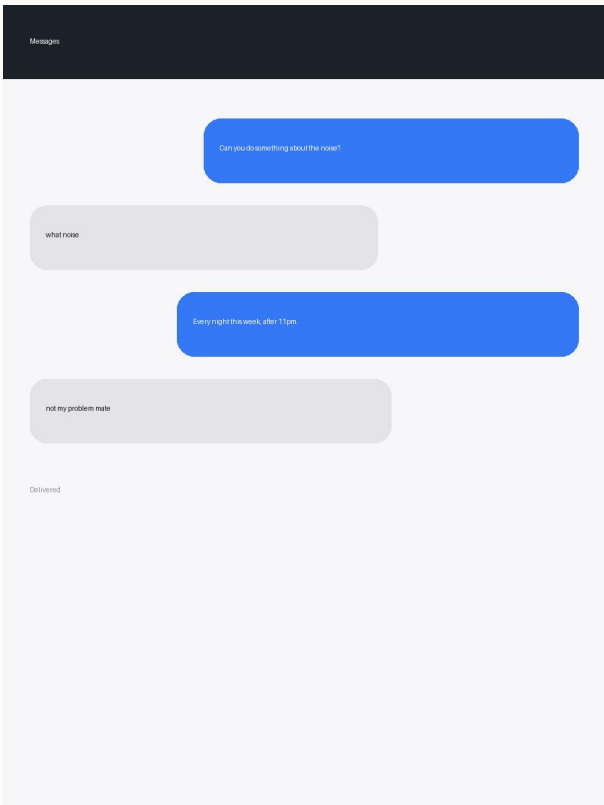


The crack runs from the light fitting to the far wall. A hand for scale.

TAKEN	Taken Aug 19	ADDED	Uploaded Sep 11, 4:41am EDT
FILE	ceiling-crack.jpg	LOCATION DATA	Location removed

The image above is a copy made for reading. The file as it arrived is unchanged and is supplied with this document, together with a fingerprint taken when it arrived.

PLATE 2 • ITEM 027



TAKEN no date stated

ADDED Uploaded Sep 11, 4:41am EDT

FILE screenshot-text.png

LOCATION DATA No location found

The image above is a copy made for reading. The file as it arrived is unchanged and is supplied with this document, together with a fingerprint taken when it arrived.

Recordings

Audio and video, with the length of each. They are listed separately from the plates because there is nothing to look at on a printed page.

We only check photos for location data on the way in. Files that arrived another way were not checked.

Recording 1 • recording-2026-03-03.wav • item 001

Recorded Mar 3, 7:40pm • Uploaded Sep 11, 4:41am EDT • 1:14

Recording 2 • recording-2026-03-07.wav • item 002

Recorded Mar 7, 11:10pm • Uploaded Sep 11, 4:41am EDT • 0:41

Recording 3 • recording-2026-04-02.wav • item 005

Recorded Apr 2, 9:55pm • Uploaded Sep 11, 4:41am EDT • 1:36

Recording 4 • recording-2026-04-14a.wav • item 007

Recorded Apr 14, 10:40pm • Uploaded Sep 11, 4:41am EDT • 0:18

Recording 5 • recording-2026-08-05a.wav • item 015

Recorded Aug 5, 8:10pm • Uploaded Sep 11, 4:41am EDT • 1:03

Recording 6 • recording-2026-08-05b.wav • item 016

Recorded Aug 5, 11:40pm • Uploaded Sep 11, 4:41am EDT • 0:27

Recording 7 • recording-2026-07-04.wav • item 018

Recorded Jul 4, 1:10am • Uploaded Sep 11, 4:41am EDT • 0:35

Recording 8 • recording-2026-08-24.wav • item 021

Recorded Aug 24, 9:30pm • Uploaded Sep 11, 4:41am EDT • 0:52

Recording 9 • recording-2026-09-04.wav • item 024

Recorded Sep 4, 7:00pm • Uploaded Sep 11, 4:41am EDT • 1:50

Recording 10 • voicemail-unknown.wav • item 028

Uploaded Sep 11, 4:41am EDT • 0:22

The shape of it

Counted from the entries in this file. Every line below is a count of what was written down.

- 31 items in the register.
- 14 items carry a file.
- 12 attached files carry a checksum taken on arrival.
- 2 items have no date recorded and sit outside the chronology.

14 of 14 entries in the Noise log carry a time

	MON	TUE	WED	THU	FRI	SAT	SUN
Midnight – 6am						1	
6am – noon							
Noon – 6pm							
6pm – 10pm	1	1	1	1	2		
10pm – midnight		2	2	1		2	

- 14 of 31 records in this case are in the Noise log.
- 7 of 14 records in the Noise log fall between 10pm and midnight.
- 3 of 14 records in the Noise log fall on a Tuesday.
- 3 of 14 records in the Noise log fall on a Saturday or Sunday.
- Nothing logged in the Noise log for 10 weeks, Apr 16 to Jun 27.

How it has been raised

- Sent by the account holder: Spoken x2 • By email x4 • By letter x3 • By note x1.
- Came back: Spoken x1 • By email x1 • By letter x1 • By text message x2.
- Fair Oaks Property Management — reference FO-2026-3B.

This page counts entries in the record. It does not say what happened on any night that was not written down.

What is outstanding

Commitments recorded on both sides, with the day each was recorded and what has been written down since.

RECORDED	WHAT WAS SAID	DUE	SINCE
Aug 31, 2026 item 022	Keep the noise down after 11pm	Sep 7, 2026	passed, nothing recorded against it
Aug 11, 2026 item 017	Send the floor plan to the property manager	Sep 11, 2026	met Sep 8, 2026
Jun 15, 2026 item 011	Get a second quote for the ceiling	Sep 30, 2026	still ahead

Sent, with no reply recorded

SENT	WHAT WAS SENT	DUE	SINCE
Jun 15, 2026 item 010	Second letter to Fair Oaks — repairs and noise, asked for a written response	no date given	no reply recorded, 11 weeks

3 commitments are not counted here: the entries they were made in have been withdrawn.

A commitment with nothing recorded against it is not evidence it was not honored. It means nothing was written down.

Documents not attached

Recorded as existing but not uploaded. Listed here so the record accounts for them; there is nothing attached to look at. Each is held by the account holder, not by BuildMyEvidence, and can be produced on request.

Signed lease (paper) • item 010

Date stated Jun 15, 9:00am • Recorded Sep 11, 4:41am EDT • size not recorded • application/pdf • held by the account holder • not held by BuildMyEvidence

Letter from Fair Oaks (paper) • item 023

Taken Sep 2, 9:20am • Recorded Sep 11, 4:41am EDT • size not recorded • application/pdf • held by Ray Mendoza • not held by BuildMyEvidence

Points raised, and what the record shows.

These points are the account holder's summary of the other side's letter. Under each is what the record holds — not an answer, and not a finding.

Item 009 • Apr 21, 2026

009:3 “You refused entry to our contractor on three occasions.”

The record holds:

item 013 • Jul 16, 2026

item 017 • Aug 11, 2026

009:1 “You have been running machinery in the flat after 11pm since February.”

The record holds:

item 001 • Mar 3, 2026

009:2 “Repainting the hallway wall and the stairwell you marked.” • \$680 in their letter

Nothing linked.

Costs recorded

Costs the account holder recorded against this case. A record of what was entered, not a claim.

Aug 20, 2026 • \$145.00 • item 022
Replacement door seal and draught strip

Sep 7, 2026 • 8 hours
Time spent on calls, letters and keeping the log

TOTAL RECORDED, MONEY – 1 item \$145.00
TOTAL RECORDED, TIME – 1 item 8 hours

How to check this file has not been altered.

A fingerprint is a long number worked out from the bytes of a file. Change one byte and the number changes. The fingerprint below was taken for each attached file at the moment it reached us, and it has not been recalculated since.

This file has not changed since it reached us. It cannot show anything about the file before that — a phone often hands over its own copy of a photo rather than the one the camera made.

For a photo, the fingerprint is of the copy kept here. Where location data was found, it was taken out before the fingerprint, so that copy and the photo still on the phone are not the same file. The fingerprint matches what your export contains.

It also says nothing about whether this document is complete, and nothing about whether what the account holder wrote is accurate. It is a check on the bytes of the attached files, and only that.

This document cannot carry its own fingerprint — a file cannot contain a number worked out from itself. To check the document, ask the person who sent it for the fingerprint their copy shows, and compare the two lists below line by line.

- 1 Take any file supplied with this document.
- 2 Run `shasum -a 256` on it, or use any SHA-256 tool.
- 3 Compare the result with the fingerprint listed against that file below.
- 4 If they match, that file is byte for byte the one that reached us on the date shown.

FILE	FINGERPRINT (SHA-256)	ARRIVED
Plate 1 • ceiling-crack.jpg	037abb074e7c70824172c25c43b381ce474426b2fefa9048d9be4ab3f2eed765	Uploaded Sep 11, 4:41am EDT
Plate 2 • screenshot-text.png	010035e6f387009cceb7840952ef43b69f58082fd5e69fb6c4ca0a7140106427	Uploaded Sep 11, 4:41am EDT
Recording 1 • recording-2026-03-03.wav	c2d7c2bb830bd12e7fe7207aeb62e9ac723767d1669eb2d364372c6dd955d43a	Uploaded Sep 11, 4:41am EDT
Recording 2 • recording-2026-03-07.wav	3be9f570cdaa10663aa78dae926c388b157a340aeaed4b1d35ac5865c9fb50ad	Uploaded Sep 11, 4:41am EDT
Recording 3 • recording-2026-04-02.wav	8fc6f33f69be53ef0883c83026fdc34098e9cb97c3c46ebdb7b016c1fd7e3d27	Uploaded Sep 11, 4:41am EDT
Recording 4 • recording-2026-04-14a.wav	c1378bb43f4b631711210c356fbf8135c6c3ca271eb6627e528684ad33ef207a	Uploaded Sep 11, 4:41am EDT
Recording 5 • recording-2026-08-05a.wav	d4d1d6ee1aca70ade9a24bfb40f2443a214d144b8d37ccfbd83da26097c589b0	Uploaded Sep 11, 4:41am EDT
Recording 6 • recording-2026-08-05b.wav	11c094357e4ab62c4d572312af4bb39c2ee36e233408158e420b6898697f8054	Uploaded Sep 11, 4:41am EDT
Recording 7 • recording-2026-07-04.wav	90a7cfa72171ccae58aa08c3e75dce57fc63a776ddb5d8b33626cefa6de43538	Uploaded Sep 11, 4:41am EDT
Recording 8 • recording-2026-08-24.wav	eff90b3d8666f04c6c55e756399a04c2a2be6372997ad28396b174a1c26408ea	Uploaded Sep 11, 4:41am EDT
Recording 9 • recording-2026-09-04.wav	e3ed327af7b8e3ed50926132472e5a90afb4cc6ec889ccb433c8feb5c972c7fc	Uploaded Sep 11, 4:41am EDT

Recording 10 • voicemail-unknown.wav	cbe6f3e3ff3c5ecce14936034ea49c729336d030c03706106b0c 725b1ec30522	Uploaded Sep 11, 4:41am EDT
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A fingerprint proves a file has not changed since it reached us. It cannot speak to anything before that.